

3.8.1 The institution provides facilities and learning/information resources that are appropriate to support its teaching, research, and service mission. (Learning/information resources)

Off-site Committee's Response

Texas College offers multiple facets of support for teaching, research, and learning. The library provides an environment for study, research, and access to diverse resources systematically arranged. Holdings include multiple collections accessible via an online catalog and access to several electronic databases. The library offers interlibrary loan service to support student and faculty research. The evidence of recent acquisitions shows ongoing development. Measures as supporting evidence that the library facility is adequate to support the educational program as well as its conclusion for its collections size, its print and digital content, the facility's size and space to support the delivery of instruction and its services for writing labs, its student learning center, its Center for Teacher Education (CTE) Resource Room, and study room are absent.

Institution's Response

The Off-site Committee raised no concerns regarding the institution's support of teaching, research and learning. It was also noted that the Library assists with the teaching, research, and service mission by providing an environment with access to diverse resources (e.g., holdings, online catalogs and several data bases). In fact, the Committee stated the following: "Texas College offers multiple facets of support for teaching, research, and learning. The library provides an environment for study, research, and access to diverse resources systematically arranged. Holdings include multiple collections accessible via an online catalog and access to several electronic databases. The library offers interlibrary loan service to support student and faculty research. The evidence of recent acquisitions shows ongoing development. "However, the Committee was concerned that evidence was needed to show that "*...the library facility is adequate to support the educational program as well as ... its collections size, its print and digital content, the facility's size and space to support the delivery of instruction and its services for writing labs, its student learning center, its Center for Teacher Education (CTE) Resource Room, and study room are absent.*"

The College affirms that the Library provides learning/information resources that are appropriate to support its teaching, research. In this regard the Library is quite adequate. As a physical facility, the Library is an 18,119 sq. ft., three-story facility that accommodates space for multiple purposes. The Library space provides for: individual and group study; classroom space (the course "*Information Literacy*," is taught in the Library); a "Listening Room"; an Archives; a computer lab; a "Test Center"; a Resource Room for the Center for Teacher Education; and the Student Learning Center-SLC (a remedial laboratory). The Library has a collections size that is quite adequate and suitable for providing support to instruction and research with learning/information resources that are

appropriate. The collections size consist of print and digital content that meets the standards of higher education with providing acceptable and adequate collections. The following is a report of the print and non-print resources available to students, faculty and staff. The report is system generated by the respective companies that the institution has agreements with.

D.R. Glass Library -Print and Non-Print Resources

OPAC Automation System (print copies)	27,000
EBSCO Host database (eBooks)	28,281
Ebrary data base (eBooks)	130,000
Gale database (eBooks)	17,000
JSTOR (academic journals)	30,000
Grand total	232,281

1. Ebrary database: (Academic complete) - Access to 130,000 eBooks recently purchased by the D. R. Glass Library through ProQuest.
2. EBSCO Host: Access to 28,281 scholarly eBooks that covers all twelve academic programs through the TexShare database.
3. JSTOR –Scholarly journals across disciplines 30,000
4. Gale database: Access to 17,000 eBooks through the Gale Virtual Reference database.
5. *OPAC: (On-line Public Access Catalog):* Access to 27,000 printed resources through the electronic library management operations. These are the print copies that are located in the Library through the TLC automation system.

Attachment 3.8.1-A are copies of signed Agreements (currently in force) for use of each of the aforementioned resources/databases. The College maintains such Agreements to support teaching and research.

The College also confirms that it meets the general standards of higher education for the educational programs offered by the College. Below is a listing of Library holdings (print and digital) that faculty, students and staff have access to per educational program offered by the College. The minimum number of resources/references by educational program available to students and staffs number 8,000 or more in total collections, per discipline.

D.R. Glass Library Library Holdings By Educational Program/Discipline

Academic Programs	# of Books	# of Periodicals	Electronic Resources	Other Resources	Total Collections
General Studies	2,100	18	15,743	20	17,881
Major Programs:					
Biology	2,182	3	9,576		11,761
Business Administration	1,339	4	9,942	701	11,986
Computer Science	1,440	4	9,747	13	11,204
Criminal Justice	1,192	4	9,980		11,176

English	2,155		10,790		10,790
Education	2,592	5	11,340	77	21,966
Liberal Arts & General Studies	1,103	7	9,994		11,104
Mathematics	1,108	4	7,957		9,069
Music	2,293	3	6,651	1,487	10,434
Religion	1,018	4	10,045		11,067
Social Work	1,189	3	8,765		9,957
Sociology	1,909	3	9,547		21,024
Minor Fields:					
Chemistry	1,299	2	7,592		8,893
History	1,382	4	9,856	291	11,533
Political Science	1,010	3	9,761		20,426
Grand Total	25,311	71	157,286	2,589	210,271

Attachment 3.8.1-B includes samples of surveys by faculty and students that demonstrate that *“The institution provides facilities and learning/information resources that are appropriate to support its teaching, research, and service mission.”*

Documentation:

- Attachment 3.8.1-A: Library Agreements (currently in force)
- Attachment 3.8.1-B: Samples of Surveys by Faculty and Students

Attachment 3.8.1-A: Library Agreements
(currently in force)

**LICENSE AGREEMENT
BETWEEN
TEXAS COLLEGE, D.R. GLASS LIBRARY
AND
THE LIBRARY CORPORATION**

Library•SOLUTION: Software License, Technical Support and Updates.

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LICENSE TERM: Three (3) Licenses current term November 1, 2015 through October 31, 2016
Total Annual Cost \$3,446.00

SUPPORT/SUBSCRIPTIONS:

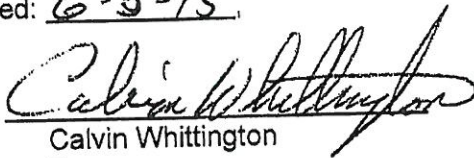
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IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed by and through their respective authorized officers.

Dated: 6-3-15

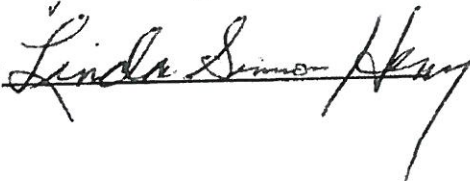
By:


Calvin Whittington
Treasurer

LICENSOR
The Library Corporation

Dated June 11, 2015

By:



LICENSEE
Texas College, D.R. Glass Library

The Library Corporation (TLC) SOFTWARE LICENSE AGREEMENT

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5. This Agreement may be terminated by TLC if you breach or fail to comply with any of the terms and conditions of this Agreement, following written notice by TLC of such breach or failure and your right to cure such breach of failure within ten (10) days of receiving such notice. Upon termination, you shall immediately return all Software and all copies thereof to TLC following TLC's written notice to you of termination.
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8. This Agreement embraces the full and complete understanding of the parties as to the subject matter hereof and may not be diluted or modified except by written amendment which expressly refers to this Agreement and which is duly executed by both parties. Further, this Agreement shall be construed and governed in accordance with the international copyright laws.



PO Box 12927
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State Archives and
Library Building

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Austin TX 78701

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Commission Chairman
Carolyn Palmer

Members
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Sandy Melton
Sandra Pickett
Elizabeth Sanders

Director and Librarian
Peggy D. Rudd

Assistant State Librarian
Edward Seidenberg

TEXSHARE PARTICIPATION FORM

The following institution **AGREES** to participate in the
TexShare program

Please type or print all information

TEXAS COLLEGE
Name of Institution

DOMINION ROBERT GLASS LIBRARY
Name of Library

HAYWOOD L. STRICKLAND PRESIDENT
President, Chancellor, or CEO Title

Haywood L. Strickland ✓ 8/28/00
Signature of President, Chancellor, or CEO Date

PLEASE RETURN TO:

Deborah Littrell
TexShare Coordinator
Texas State Library & Archives Commission
P.O. Box 12927
Austin, TX 78711-2927
Phone 512-463-0188
Fax 512-936-2306
e-mail: deborah.littrell@tsl.state.tx.us

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information
work
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Texans*



TEXAS COLLEGE

2404 North Grand Avenue - Box 4500
Tyler, Texas 75712

Phone (903) 593-8311, ext. 227
Fax (903) 593-0586

Academic Affairs

August 29, 2000

Ms. Deborah Littrell
TexShare Coordinator
Texas State Library & Archives Commission
P. O. Box 12927
Austin, Texas 78711-2927

Dear Ms. Littrell:

Thank you for your letter welcoming Texas College to TexShare membership. We are very pleased to become a part of this consortium. I am enclosing the TexShare Participation Form, TexShare Card Program Participation Agreement and the TexShare Electronic Information Subscription Participation Form with appropriate signatures.

If you have any questions, please contact me at (903) 593-8311, ext 237/207.

Sincerely,

Adrienne C. Webber
Director of Library Services

enclosures



PO Box 12927
Austin, Texas
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Elizabeth Sanders

Director and Librarian
Peggy D. Rudd

Assistant State Librarian
Edward Seidenberg

TEXSHARE ELECTRONIC INFORMATION SUBSCRIPTION PARTICIPATION FORM

Please type or print all information

TEXAS COLLEGE
Institution (print or type)

DOMINION ROBERT GLASS LIBRARY
Library (print or type)

AGREES to participate in the OVID/UMI database.

ADRIENNE C. WEBBER DIRECTOR OF LIBRARY SERVICES

Director's Name

Title

Adrienne C. Webb

8/28/00

Director's signature

Date

RETURN TO:

Deborah Littrell
TexShare Coordinator
Texas State Library & Archives Commission
P.O. Box 12927
Austin, TX 78711-2927
Phone 512-463-0188
Fax 512-936-2306
e-mail: deborah.littrell@tsl.state.tx.us

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information
work
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Texans*

JSTOR® ARCHIVE LICENSE AGREEMENT

(Please type or print clearly)

Licensee (Institution) Name: TEXAS College
 Licensee Address: 2404 N Grand Ave
 Agreement Date: July 9 2002

Contact Information: Please ensure this information remains current by providing regular updates.

Licensee Primary Contact:

(responsible for overseeing participation)

Attn: Billy Hawkins
 Address: 2404 N Grand
Tyler TX 75702

Telephone: 903-593-8311 ext 2270

Facsimile: 903-593-0588

E-Mail: bhawkins@texascollege.edu

Licensee Technical Contact:

(responsible for providing IP information for access)

Attn: RODERICK Sims
 Address: 2404 N Grand
Tyler TX 75702

Telephone: 903-593-8311 ext 22300

Facsimile: 903-593-0588

E-Mail: rod RODSims@texascollege.edu

Licensee Legal Notice Contact:

(responsible for administering legal material)

Attn: Billy C. Hawkins
 Address: 2404 N Grand
Tyler, TX 75702

Telephone: 903-593-8311 ext 2270

Facsimile: 903-593-0588

E-Mail: bhawkins@texascollege.edu

JSTOR Legal Notice Contact:

Attn: Nancy Kopans, General Counsel

JSTOR

120 Fifth Avenue, 5th Floor

New York, New York 10011

Telephone: (212) 229-3700

Facsimile: (212) 229-6841

E-Mail: nk@jstor.org

If this license is to cover multiple campuses, please list the campuses below:

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NO -

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TWO Class B 168.44.174.0/23 168.44.175.0/23

Are you currently using a proxy server to provide access to restricted resources? Yes ☐ No ☒

If yes, please provide the IP Information of the proxy server: _____

If yes, please also provide the URL of the webpage that offers information about how to use the proxy: _____

Do you have plans to do so in the future? Yes ☒ No ☐

Do you provide to users any other means of access to restricted resources from machines outside of your campus IP domain? Yes ☒ No ☐ Pix Firewall / Websense URL Filtering

The parties agree to be bound by the terms and conditions of the JSTOR Archive License Agreement attached hereto, in witness whereof the parties have set their hands as of the Agreement date above.

LICENSEE

BY: Billy C. Hawkins
 NAME: President
 TITLE: TEXAS COLLEGE
Billy C. Hawkins

JSTOR

BY: _____
 NAME: Kevin M. Guthrie
 TITLE: President

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"Authorized Users" means persons who are authorized to use Licensee's library facilities who (a) are affiliated with Licensee as students, faculty or employees, or (b) are physically present in the Library (as hereafter defined).

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8.4 The Archive has been developed and is maintained with reasonable professional care. JSTOR shall use reasonable efforts to provide continuous availability of the Archive online subject to periodic unavailability due to maintenance of the server(s), the installation or testing of software, the loading of journals as they become available, and downtime related to equipment or services outside the control of JSTOR including public or private telecommunications services or internet nodes or facilities.

8.5 JSTOR represents and warrants that use of the Archive by Authorized Users in accordance with the terms of this Agreement shall not infringe the copyright of any third party. The foregoing shall not apply, however, to modifications or Derivative Works of the Archive created by Licensee or by any third party, nor to improper usage of the Archive by Authorized Users. Subject to constraints imposed by or in agreement with journal publishers, JSTOR shall use reasonable efforts to ensure that the journals contained in the Archive are complete and faithful replications of the print versions of such journals. JSTOR makes no representation or warranty, however, and expressly disclaims any liability with respect to the content of any Materials, including but not limited to errors or omissions contained therein, libel, infringement of rights of publicity, privacy, trademark rights, moral rights, or the disclosure of confidential information. Notwithstanding the foregoing, Licensee agrees to notify JSTOR of any infringement, libel, or other claim pertaining to any Materials of which Licensee becomes aware. Upon such notification or if JSTOR learns of such a claim from another source, JSTOR may remove such Materials from the Archive pending the resolution of such claim.

8.6 OTHER THAN THE EXPRESS WARRANTIES STATED IN THIS SECTION 8, THE ARCHIVE IS PROVIDED ON AN "AS IS" BASIS, AND JSTOR DISCLAIMS ANY AND ALL OTHER WARRANTIES, CONDITIONS, OR REPRESENTATIONS (EXPRESS, IMPLIED, ORAL OR WRITTEN), RELATING TO THE ARCHIVE OR ANY PART THEREOF, INCLUDING, WITHOUT LIMITATION, ANY AND ALL IMPLIED WARRANTIES OF QUALITY, PERFORMANCE, COMPATIBILITY, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. JSTOR MAKES NO WARRANTIES RESPECTING ANY HARM THAT MAY BE CAUSED BY THE TRANSMISSION OF A COMPUTER VIRUS, WORM, TIME BOMB, LOGIC BOMB OR

OTHER SUCH COMPUTER PROGRAM. JSTOR FURTHER EXPRESSLY DISCLAIMS ANY WARRANTY OR REPRESENTATION TO AUTHORIZED USERS, OR TO ANY THIRD PARTY.

8.7 JSTOR shall not be liable for any loss, injury, claim, liability or damage of any kind resulting from the unavailability of the Archive, interruption of the services provided hereunder, or arising out of or in connection with Licensee's use of Materials. If the Archive fails to operate in conformance with the terms of this Agreement, Licensee shall immediately notify JSTOR, and JSTOR's sole obligation shall be to repair the nonconformity. In no event shall JSTOR's liability exceed the fees paid to JSTOR by Licensee. Neither party shall be liable for any indirect, special, incidental, punitive or consequential damages, including but not limited to loss of data, business interruption, or loss of profits, even if advised of the possibility of a claim.

8.8 It is understood that use of the Archive by Licensee and Authorized Users is intended to occur in the United States. JSTOR expressly disclaims all representations and warranties set forth in this Section 8 to the extent invoked in connection with a claim based upon or arising out of usage in any country other than the United States. Access to the Archive by Authorized Users outside of the United States may be terminated by JSTOR if warranted, in JSTOR's sole opinion, by applicable laws or regulations.

9. NOTICES

All notices given pursuant to this Agreement shall be in writing and may be delivered by hand or by overnight carrier, or shall be deemed received within five (5) business days after mailing if sent by registered or certified mail, return receipt requested. If any notice is sent by facsimile, confirmation copies must be sent as specified above. Either party may from time to time change its Notice Address by written notice to the other party.

10. MISCELLANEOUS

10.1 This Agreement constitutes the entire agreement of the parties and supersedes all prior communications, understandings and agreements relating to the subject matter hereof, whether oral or written. No modification or claimed waiver of any provision of this Agreement shall be valid except by written amendment signed by authorized representatives of JSTOR and Licensee.

10.2 This Agreement and any amendments may be executed in one or more counterparts, each of which shall be deemed an original, but all of which together shall constitute one agreement.

10.3 Nothing contained herein shall be deemed to create an agency, joint venture, or partnership relationship between the parties.

10.4 Waiver of any provision herein shall not be deemed to be a waiver of any other provision herein, nor shall waiver of any breach of this Agreement be construed as a continuing waiver of other breaches of the same or other provisions of this Agreement.

10.5 If any provision or provisions of this Agreement shall be held to be invalid, illegal, unenforceable or in conflict with the law of any jurisdiction, the validity, legality and enforceability of the remaining provisions shall not in any way be affected or impaired thereby.

10.6 Neither party may assign or transfer, directly or indirectly, all or part of its rights or obligations under this Agreement without the prior written consent of the other party, which consent shall not be unreasonably withheld or delayed.

**SCHEDULE A
COLLECTIONS AND PAYMENT TERMS**

Licensee: Texas College

Full Time Equivalent (FTE) Enrollment (undergraduate plus graduate): 111

JSTOR Classification: Very small

The parties hereby agree that Licensee shall participate in the Collection(s) selected below. Information concerning the content of the JSTOR Collections in the JSTOR Archive and fees is available upon request to JSTOR or at <http://www.jstor.org/about/collection.list.html> and http://www.jstor.org/about/na_fees.html.

Collections	Check to Select	Archive Capital Fee	Annual Access Fee
Arts & Sciences I:	<input checked="" type="checkbox"/>	\$ <u>10,000</u>	\$ <u>6,000</u> 2,000
Arts & Sciences II*:	<input checked="" type="checkbox"/>	\$ <u>2,000</u>	\$ <u>3,000</u> 1,000
Business:	<input type="checkbox"/>	\$ _____	\$ _____
Ecology & Botany:	<input type="checkbox"/>	\$ _____	\$ _____
General Science:	<input type="checkbox"/>	\$ _____	\$ _____
Language & Literature**:	<input type="checkbox"/>	\$ _____	\$ _____
TOTAL:		\$ <u>12,000</u>	\$ <u>9,000</u> 3,000

Payment Terms

Permission to change fees granted by J. Jones III per email. 7/17/01

The total Archive Capital Fee shall be due and payable thirty (30) days after the date of invoice. The total Annual Access Fee shall be due and payable as of the first day of every calendar year during the initial or renewal terms of this Agreement. The above total Access Fee for the first year shall be prorated to reflect the number of months remaining in the calendar year following the date of access to the JSTOR Archive is established and shall be due and payable thirty (30) days after the date of invoice. The Annual Access Fees are subject to reasonable annual increases.

Any payments made more than thirty (30) days after they are due and payable shall be subject to a 10% annual interest charge.

All payments shall be made by check payable to JSTOR.

* The Arts & Sciences II Collection shall consist of journals to be released in portions between June, 2001 through December, 2002. In recognition of the fact that the complete Arts & Sciences II Collection will not be available until the end of 2002, Licensee shall not be invoiced for the Annual Access Fee during 2001 and shall be invoiced for one-half of the Annual Access Fee listed above during 2002 (which fee also shall be prorated as indicated above). Licensee shall be responsible for the full Annual Access Fee after the entire collection is available, beginning in the year 2003.

** JSTOR will begin invoicing for the Annual Access Fee for participation in Language & Literature beginning in 2003 and waives the Annual Access Fee for this Collection for 2002.

SCHEDULE B

SUPPORT

JSTOR will offer the following support to assist Licensee and Authorized Users in use of the Archive. This support will be provided by JSTOR at reasonable levels during the term of the Agreement. The parties agree to discuss payment terms for support following the initial three-year term.

JSTOR User Services Librarians will serve as contact points for Licensee. Support will begin with the initial implementation of the JSTOR system. Librarians will be available by email, phone or fax from 9am to 5pm EST, Monday through Friday for feedback, problem-solving, or general questions.

The contact information for JSTOR User Services Librarians is as follows:

JSTOR User Services
301 E. Liberty, Suite 310
Ann Arbor, MI 48104-2262

Telephone: (734) 998-9101 or (888) 388-3574
Facsimile: (734) 998-9113
EMAIL jstor-info@umich.edu

Installation procedures support will include:

- Assisting with the implementation of the JSTOR system
- Guidance with configuring the printer application on varying platforms
- Initiating contact and communication with other JSTOR users
- Providing general information, background materials, and information for further reading

Continuing support will include:

- Troubleshooting to find solutions to individual problems
- Regular system and project updates via newsletters and email
- Maintenance of discussion groups (listserv and/or email)

In addition, the User Services Librarians will be responsible for the maintenance of help files and user documentation available online in a variety of formats.

SCHEDULE C

HARDWARE AND SOFTWARE REQUIREMENTS

The following hardware and software is required or recommended in order to access the Archive. These requirements and recommendations will change as computer hardware and software technology evolves. Up to date information is available at <http://www.jstor.org/about/equip.html>.

Minimum Requirements:

Internet connectivity
Graphical web browser
Mac, PC or UNIX workstations with TCP/IP installed
Direct parallel or LAN-attached printer

Recommendations for Optimal Performance:

Internet connectivity with at least 1.5 mbits/sec data transfer capacity
Monitor with resolution of at least 800x600
Netscape 4.0 Internet software preferred over other browsers
PostScript Level 2 printers offer highest speed printing when this option is selected
Minimum of 32M of RAM memory
At least 12 Mb of free temporary disk space for downloading and printing articles
Printer memory: 4 Mb of memory is recommended for 600 dpi laser printers; memory requirements for other printer configurations may vary

SCHEDULE D

INTERNATIONAL SITES

This Schedule D is an addendum, and modifies and incorporates by reference all of the terms of the Agreement entitled JSTOR ARCHIVE LICENSE AGREEMENT between JSTOR and _____ ("Licensee").

Licensee has informed JSTOR that it owns and operates the following campuses or sites which are located outside of the United States:

(Please list names and locations of international campuses)

The I.P. addresses for these campuses are as follows:

(Please list I.P. addresses for the international campuses listed)

JSTOR agrees to include these campuses in the Agreement and to accord Authorized Users at these campuses access to the Archive pursuant to the terms of the Agreement, subject to the following additional terms.

1. Authorized Users will access the Archive housed on JSTOR's U.S. server(s), or such other server(s) as may be determined by JSTOR. Licensee understands that performance of the Archive when accessed by Authorized Users outside of the U.S. is subject to available transmission bandwidth and other factors beyond JSTOR's control, and is unlikely to equal performance of the Archive when accessed within the U.S.
2. Licensee will comply with all applicable laws and regulations in its exercise of the License. Licensee represents and warrants that it will effect or obtain all non-U.S. governmental or regulatory filings, registrations, and approvals required in connection with the Agreement and will pay any costs associated therewith. Licensee will inform JSTOR of any laws or regulations of any country listed above of which Licensee becomes aware that require any change to the Agreement. JSTOR may revoke access to any of the above campuses if warranted, in JSTOR's sole opinion, by the laws or regulations of such countries.
3. The Agreement will be interpreted according to, and governed by, federal or state laws of the United States, excluding any laws that might direct the application of the laws of any other jurisdiction. Any controversy or claim arising out of or relating to the Agreement will be settled or heard in the United States.

LICENSEE

JSTOR

BY: [Signature]
NAME: _____
TITLE: _____
DATE: _____

BY: [Signature]
NAME: Kevin M. Guthrie
TITLE: President
DATE: July 23, 2002

**COLLECTIONS RIDER
TO THE JSTOR ARCHIVE LICENSE AGREEMENT**

This Rider is an addendum to, and incorporates by reference all of the terms of, and any amendments or Riders to, the agreement entitled the JSTOR ARCHIVE LICENSE AGREEMENT (the "Agreement") entered into by and between JSTOR and Texas College ("Licensee"). In accordance with the terms of the Agreement and in addition to the Collection(s) selected therein, Licensee shall hereby participate in the Collection(s) selected below. Information concerning the contents of the Collections in the JSTOR Archive and fees is available at <http://www.jstor.org/about/collection.list.html> and http://www.jstor.org/about/na_fees.html or upon request to JSTOR.

In connection with the foregoing, the parties hereby agree as follows:

JSTOR Classification: Very Small

Collections	Check to Select	Archive Capital Fee	Annual Access Fee
Arts & Sciences I (formerly Phase I):	<input type="checkbox"/>	\$ _____	\$ _____
Arts & Sciences II*:	<input type="checkbox"/>	\$ _____	\$ _____
Business:	<input type="checkbox"/>	\$ _____	\$ _____
Ecology & Botany:	<input checked="" type="checkbox"/>	\$ <u>600</u>	\$ <u>600</u>
General Science:	<input checked="" type="checkbox"/>	\$ <u>750</u>	\$ <u>1,000</u>
Language & Literature**:	<input type="checkbox"/>	\$ _____	\$ _____
TOTAL:		\$ _____	\$ _____

Payment Terms

The total Archive Capital Fee indicated above shall be due and payable thirty (30) days after the date of invoice. The total Annual Access Fee indicated above shall be due and payable as of the first day of every calendar year during the initial or renewal terms of the Agreement. These fees are in addition to any Archive Capital Fee(s) or Annual Access Fee(s) payable under the Agreement or any amendments or Riders thereto. The above total Annual Access Fee for the first year shall be prorated to reflect the number of months remaining in the calendar year following the date of access to the JSTOR Archive is established and shall be due and payable thirty (30) days after the date of invoice. The Annual Access Fees are subject to reasonable annual increases.

All invoices will be sent to SEF (Southern Education Foundation)
Any payments made more than thirty (30) days after they are due and payable shall be subject to a 10% annual interest charge. All payments shall be made by check payable to JSTOR.

All other terms and conditions of the Agreement shall remain in full force and effect.

IN WITNESS WHEREOF, the parties have executed this Rider by their duly authorized representatives as of the date indicated below.

* The Arts & Sciences II Collection shall consist of journals to be released in portions between June, 2001 through December, 2002. In recognition of the fact that the complete Arts & Sciences II Collection will not be available until the end of 2002, Licensee shall not be invoiced for the Annual Access Fee during 2001 and shall be invoiced for one-half of the Annual Access Fee listed above during 2002 (which fee also shall be prorated as indicated above). Licensee shall be responsible for the full Annual Access Fee after the entire collection is available, beginning in the year 2003.

** JSTOR will begin invoicing for the Annual Access Fee for participation in Language & Literature beginning in 2003 and waives the Annual Access Fee for this Collection for 2002.

LICENSEE

Address: 2404 N. Grand Ave.
Tyler, TX 75702

BY: Bridget R. Moore

NAME: Ms. Bridget R. Moore

TITLE: Special Assistant to the President

DATE: 19 December 2002

JSTOR

Address: 120 Fifth Avenue
5th Floor
New York, NY 10011

BY: Nancy A. Kopans

NAME: Nancy A. Kopans

TITLE: General Counsel

DATE: Jan. 13, 03

License Agreement consists of:
ProQuest Customer Order Form
Terms and Conditions 06012014
Addenda (if applicable)

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Authorization by ProQuest LLC (Licensor):

Authorization by Customer (Licensee):

Signature: Linda Simmons-Henry
Duly Authorized Signature

Name: Linda Simmons-Henry

Title: Director of Library Services

Date Signed: March 11, 2015

Signature: _____
Duly Authorized Signature

Name: _____

Title: _____

Date Signed: _____

System ID: Q-00033636

Product:	Product Acronym:	Start Date:	End Date:	Net Price:
Ebrary Academic Complete and Library Thing Book Cover Widget Package	EBACADLIBTBCWPKG	4/1/2015	3/31/2016	7,044.72 USD
Total Amount:				7,044.72 USD

Invoicing Schedule:

Product Notes:

Additional Information:

See IPs in attached TPS Form.

CO.

Billing Information: Please review your billing address to ensure its accuracy.	Shipping Information: If shipping address is the same as billing location:
Linda Simmons-Henry Texas College D. R. Glass Library 2400 N Grand Ave Tyler TX United States 75702 lsimmons-henry@texascollege.edu	Linda Simmons-Henry D. R. Glass Library 2400 N Grand Ave Tyler TX United States 75702 lsimmons-henry@texascollege.edu
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Technical Contact:		
Name: Ocie Fisher	Title: Assistant Dir. of I.T.	Email: Ofisher@texascollege.edu

IP Authentication:	Barcode Scheme:	Additional Authentication Method:	LIBCODE
See Attached TPS	Length: Prefix:		

Additional Sites:

Account Manager Information:

Suzanne Barnes - Client Relationship Mgr
918-836-4377
suzanne.barnes@proquest.com

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- Authorized Users.** "Authorized User" means only: (a) For public libraries: library staff, individual residents of Customer's reasonably defined geographic area served, and walk-in patrons while they are on-site; (b) For schools and other academic institutions: currently enrolled students, faculty, staff, and visiting scholars, as well as walk-in patrons while they

SUBSCRIPTION AND HOSTING SERVICES AGREEMENT

This Agreement is made, as of the date of signature by Cengage on this Agreement (the "Effective Date"), by and between Cengage Learning, Inc., a Delaware corporation, with offices at 27500 Drake Rd., Farmington Hills, MI., USA 48331-3535 ("Cengage"), and the following Licensee:

Name of Licensee: **TEXAS COLLEGE**

Jurisdiction of Formation: **TX**

Address (Street/City/State/Zip Code): **2404 N GRAND AVE, TYLER TX 75702-1962**
(**TEXAS COLLEGE**)

The parties hereto agree as follows:

1.0 Definitions

- 1.1 **"Authorized Sites"** shall mean Internet websites or any other remote site operated by the Licensee with secure access from which the Licensee's Authorized Users can obtain access to the Licensed Content.
- 1.2 **"Authorized Users"** shall mean, (a) for all academic institutions: all then currently enrolled students, faculty, staff and Walk-ins; (b) for public libraries: library staff and registered patrons; and (c) for other types of organizations (including, but not limited to, hospitals, government agencies or other not-for-profit libraries or companies): employees, independent contractors and other temporary workers while they are performing duties within the scope of their employment or assignment for the Licensee.
- 1.3 **"Licensed Content"** shall mean the Cengage proprietary and third party-owned, periodical and reference content listed on Schedule 1 attached hereto and made a part hereof for which a fee is paid for access and use for a specified period of time and which is hosted on Cengage's proprietary online systems.
- 1.4 **"Perpetual Access"** shall mean access that is perpetual.
- 1.5 **"Subscription Access"** shall mean access to Licensed Content for a period of time which is less than perpetual.
- 1.6 **"Walk-ins"** shall mean visiting scholars to the Licensee if the Licensee is an academic institution and persons with legal access to the Licensee's collections and facilities onsite if the Licensee is an academic institution.

2.0 License

- 2.1 **Grant of License.** a. Cengage hereby grants, for the Term of this Agreement or as otherwise hereinafter provided, to the Licensee a non-transferable, non-exclusive right to access and use Licensed Content, for which a fee has been paid, for either Subscription Access or Perpetual Access to the Licensed Content hosted on Cengage's proprietary online systems. Use of and access to the Licensed Content shall be limited to the customary services provided to Authorized Users and shall not include providing access to other libraries or third parties, unless specifically authorized by Cengage. Non-subscribing libraries and any other third parties are required to enter into a separate agreement with Cengage for access and may not access the Licensed Content remotely through the Licensee's Authorized Sites or use the Licensee's remote access to gain access without the prior express written permission of Cengage.
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- c. The Licensee shall take all reasonable precautions to limit the usage of the Licensed Content to those specifically authorized by this Agreement and shall use reasonable efforts to inform its Authorized Users of the provisions of this Agreement. The Licensee agrees to notify Cengage if it becomes aware of any of the following: (i) any loss or theft of the Licensee's passwords(s); (ii) any unauthorized use of any of the Licensee's passwords(s) of the Licensed Content; or (iii) any breach by an Authorized User of the terms of this Agreement. Upon becoming aware of any breach of the terms of this Agreement by an Authorized User, the Licensee agrees to work with Cengage to correct such practices. Notification of claims of copyright infringement regarding materials available or accessible on, through or in connection with Cengage's services may be sent to Cengage Learning, Inc., 20 Channel Center Street, Boston MA 02210, Attention: General Counsel.
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- f. **Interlibrary Loan.** The Licensee may not use the Licensed Content for the purpose of supplying interlibrary loan requests without the prior written consent of Cengage and (if applicable) its third party licensor(s).
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- h. **Cessation of Access.** Access to Licensed Content may be suspended or terminated by Cengage in the event Cengage (a) ceases to have sufficient rights in such Licensed Content to continue to grant the rights granted to the Licensee under this Agreement, (b) is required by judicial or governmental order to cease or suspend provision of such Licensed Content, or (c) decides in its reasonable judgment to cease or suspend distribution of such Licensed Content due to a threat of legal action or liability. In the event that Cengage so suspends or terminates access to such Licensed Content, Cengage agrees to reduce the fees payable to Cengage for access to such Licensed Content hereunder on a prorated basis consistent with the percentage of Licensed Content subject to suspension or termination.

2.3 Subscription Access to Perpetual Access. This Section 2.3 applies only if the Licensee is specifically subscribing to Subscription Access which may be converted to Perpetual Access to the Licensed Content. To the extent this Section 2.3 conflicts with another provision of this Agreement, the provisions of this Section 2.3 shall prevail.

- a. Cengage hereby grants to the Licensee Subscription Access to the Licensed Content as specified on Schedule 1. If specified on Schedule 1, this Subscription Access may be converted to Perpetual Access.
- b. The Subscription Access shall become effective on the date specified on Schedule 1 and shall remain in effect until the end date specified on Schedule 1 unless terminated in accordance with the termination provisions of this Agreement.
- c. The Licensee shall pay Cengage a one-time fee for Subscription Access to the Licensed Content which shall be invoiced pursuant to the provisions of Schedule 1. In addition, for conversion of Subscription Access to Perpetual Access, the Licensee shall pay Cengage a Conversion Fee which shall be invoiced and payable over a five (5) year period with equal annual payments applied towards the full value of Perpetual Access to the Licensed Content. At any time during the five (5) year period, the Licensee may pay off the full amount of the Conversion Fee. If the Licensee terminates this Agreement, defaults or otherwise does not exercise the option to convert to Perpetual Access prior to the final payment of the Conversion Fee, Cengage shall not be required to refund or credit to the Licensee any portion of the Conversion Fee paid.
- d. Perpetual Access rights shall not transfer to the Licensee until the Conversion Fee is paid in full. The parties acknowledge that the payment of the Conversion Fee is contingent upon the appropriation of funds to the Licensee for such purpose and that, should the Licensee not be able to pay the portion of the Conversion Fee during any two (2) years of the five (5) year period, upon thirty (30) days advanced written notice to Cengage, the Licensee may defer such payment for up to two (2) one-year periods. Provided any permitted payment deferral period does not exceed twelve (12) consecutive months, payments made prior to suspension of payments shall be applied toward the remaining balance due. In any event if (i) at the end of any fiscal year sufficient funds are not appropriated and/or budgeted for continuation of the Conversion Fee and the Licensee has not given notice of deferment to Cengage as provided above, or (ii) the Licensee elects not to continue with its payments, the Licensee's rights to convert Subscription Access to Perpetual Access shall terminate, without further liability to Cengage.
- e. Upon final payment of the Conversion Fee, (i) the Licensee shall receive Perpetual Access rights to the Licensed Content; (ii) Cengage shall update the Licensee's account to reflect same; and; (iii) Cengage shall deposit a machine-readable commercially viable copy of the Licensed Content with a trusted third party digital preservation and electronic archiving vendor in order to enable Licensee to exercise the Perpetual

Access rights under this Agreement., or, for Licensed Content not on deposit, upon request or upon termination of this Agreement, Cengage shall provide to the Licensee a machine-readable copy of the Licensed Content in a physical format and on media best suited to the Licensed Content.

3.0 Fees/Payment. In consideration for access to the Licensed Content, the Licensee shall pay Cengage the fees provided in Schedule 1 at the times specified in Schedule 1 and in the body of this Agreement. All applicable sales, use, excise or similar taxes shall be in addition to the fees stated herein. All fees are due within thirty (30) days after invoice date. All invoices shall be sent to the Bill to Contact at the Bill to Address, both as specified on Schedule 1.

4.0 Warranties.

- A. Cengage warrants to the Licensee and its Authorized Users, that Cengage owns or otherwise has the right to make available the Licensed Content to the Licensee and the Authorized Users and that the Licensed Content does not infringe the copyright or any other proprietary or intellectual property rights of any person.
- B. Cengage shall use commercially reasonable efforts to provide continuous availability of the Licensed Content, subject to periodic unavailability due to maintenance of server(s), the installation or testing of software, the loading of data and downtime related to equipment and the failure of communications networks or services outside of control of Cengage. Scheduled downtime shall be performed at a time to minimize inconvenience to licensees worldwide.
- C. Although Cengage believes the Licensed Content to be reliable, Cengage does not guarantee or warrant any information or materials contained in or produced by the Licensed Content or the accuracy, completeness or reliability of the Licensed Content. Any data or information contained in or provided in connection with the Licensed Content may be incomplete or condensed. EXCEPT FOR THE EXPRESS WARRANTIES STATED IN THIS AGREEMENT, CENGAGE PROVIDES THE LICENSED CONTENT ON AN "AS IS" BASIS WITHOUT WARRANTY OF ANY KIND AND CENGAGE DISCLAIMS ANY AND ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.
- D. IN NO EVENT SHALL CENGAGE OR ANY OF ITS LICENSORS BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING FOR LOST PROFITS, LOST DATA OR OTHERWISE, INCLUDING ARISING OUT OF THE USE OF OR INABILITY TO USE THE LICENSED CONTENT OR FOR THE LOSS OR DAMAGE OR CORRUPTION OF DATA, LOSS OF PROGRAMS, LOSS OF BUSINESS OR GOODWILL, OR OTHER DAMAGES OR LOSSES OF ANY NATURE ARISING OUT OF THE USE, OR INABILITY TO USE THE LICENSED CONTENT, INCLUDING WITHOUT LIMITATION LOSSES ARISING FROM ANY ERRORS, OMISSIONS OR OTHER INACCURACIES IN OR CORRUPTION CAUSED WHETHER BY TRANSMISSION PROCESSING OR OTHERWISE TO THE MATERIAL PUBLISHED IN THE LICENSED CONTENT OR OTHERWISE MADE ACCESSIBLE THROUGH THE LICENSED CONTENT OR CENGAGE'S FAILURE TO PERFORM ITS OBLIGATIONS UNDER THIS AGREEMENT REGARDLESS OF WHETHER CENGAGE OR ITS LICENSORS ARE DEEMED NEGLIGENT, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL CENGAGE'S OR ITS LICENSORS LIABILITY UNDER THIS AGREEMENT WHETHER ARISING IN CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE EXCEED THE ANNUAL FEE RECEIVED BY CENGAGE FROM LICENSEE FOR THE LICENSED CONTENT UP TO THE TIME THE CAUSE OF ACTION GIVING RISE TO SUCH LIABILITY OCCURRED.

5.0 Term and Termination.

- 5.1 Term. This Agreement shall commence on the Effective Date and shall continue as provided on Schedule 1 unless earlier terminated as provided herein (the "Initial Term"). This Agreement shall automatically renew at the end of the Initial Term for a period equal to the period of the Initial Term (the "Renewal Term") unless either party provides the other with written notice of termination at least thirty (30) days prior to the end of the Initial Term. In the event this Agreement is renewed for the Renewal Term, the Subscription Amount shall be the same as for the Initial Term.
- 5.2 Termination. Cengage may, at any time without prejudice to its other rights or remedies, terminate this Agreement and any document entered into pursuant hereto, with written notice to the Licensee if the Licensee commits a material or persistent breach of any term of this Agreement or the terms and condition of any document entered into pursuant hereto and fails to remedy the breach within thirty (30) days of notification in

5.3 Effect of Expiration or Termination. On termination, all rights and obligations of the parties automatically terminate as follows:

- a. Upon expiration or termination of this Agreement, Subscription Access, the Licensee shall immediately cease to have Subscription Access and to distribute or make available the Licensed Content to Authorized Users, and shall remove all links to the Licensed Content.
- b. Upon expiration or termination of this Agreement, the Licensee shall continue to have paid for Perpetual Access either through a trusted third party digital preservation and electronic archiving vendor where Cengage has deposited a machine-readable commercially viable copy of the Licensed Content to which the Licensee has paid for Perpetual Access or via a machine-readable copy of the Licensed Content, provided by Cengage, in a physical format and on media best suited to the Licensed Content, provided in all cases that such Licensed Content remains generally available via Cengage and Cengage retains sufficient rights to make available such Licensed Content. This copy shall be subject to the same terms and conditions of usage as the online Licensed Content. The Licensee may be charged for the cost of the physical copy on a cost recovery basis. The Licensee acknowledges that Cengage may not retain all necessary rights to such Licensed Content in perpetuity and Cengage's provisions of access to the Licensed Content is subject in all instances to Cengage's continuing rights to the Licensed Content from third party content providers.
- c. After termination of this Agreement, Cengage shall have no obligation to provide the Licensee with any updates to such Licensed Content. For such Licensed Content, the Licensee shall be solely responsible for the installation, maintenance and support on the Licensee's network and/or any network access resources required for Licensee's Authorized Users to access the Licensed Content.
- d. On termination of this Agreement by the Licensee for cause, Cengage shall forthwith credit the proportion of the fee that represents the paid but unexpired part of the access period.

6.0 General

- A. Privacy. The Licensed Content does not require the entering or capturing of personal identifiable user information. Cengage makes no representation as to whether any federal, state or local laws may regulate your administration of Authorized Users' access to the Licensed Content or require you to obtain consent from any Authorized Users (in the case of minors, the parent or guardian of such user).
- B. Assignment. Cengage shall be permitted to assign this Agreement to an affiliate, a successor in interest or in connection with a change of control or transfer of assets to which this Agreement relates, without the consent of the Licensee. The Licensee may not assign this Agreement, or any of its rights or obligations hereunder without Cengage's prior written consent which consent shall not be unreasonably withheld. All provisions of this Agreement shall be binding upon and inure to the benefit of each party's successors in interest and permitted assigns.
- C. Force Majeure Neither party shall be liable for any delay or failure in performing its obligations hereunder if caused by a factor beyond such party's reasonable control, including, without limitation, acts of God, acts of terrorism, acts of government, fire or other casualty, provided the affected party makes every effort to promptly resume performance. In the event that the affected party cannot resume performance within thirty (30) days, then the other party may, without penalty or liability, terminate this Agreement upon written notice.
- D. Interruption of Online Licensed Content. Neither Cengage nor its licensors shall be liable or deemed in default of this Agreement for any failure or delay or interruption in the provision of the Licensed Content or any failure of any equipment or telecommunications resulting from any cause or circumstances beyond the reasonable control of Cengage or its licensors.
- E. Notice. Any and all notices and other communications to either party hereunder shall be in writing and deemed delivered (i) upon receipt if by hand, or overnight courier; (ii) three (3) days after mailing by first class, certified mail, postage prepaid, return receipt requested, to the addresses set forth above or to such other address for a party as shall be specified by like notice and (iii) by email or fax when receipt thereof is expressly acknowledged by the receiving party, provided that any notices for breach of this Agreement or for termination of this Agreement must be by notice as specified in clauses (i) or (ii) of this Section 6.E.
- F. Counterparts; Electronic Signatures. The parties may sign this Agreement in several counterparts, each of which shall be deemed an original but all of which together shall constitute one instrument. This Agreement shall be

considered signed when the signature of a party is delivered by scanned image (e.g., as a "portable document format" or ".pdf" file) as an attachment to electronic mail (email), and any such scanned signature shall be treated in all respects as having the same effect as an original signature, except that either party may require the exchange of original signatures

- G. Severability. If any provision of this Agreement shall be held by a court of competent jurisdiction to be illegal, invalid, or unenforceable, the remaining provisions shall remain in full force and effect.
- H. Waiver. The failure by either party to insist upon strict enforcement of any terms and conditions of this Agreement shall not be construed as a waiver of such right or of any other right hereunder.
- I. Relationship of the Parties. The relationship of the parties hereto shall be that of independent contractors. Nothing herein shall be construed to create any partnership, joint venture or similar relationship or to subject the parties to any implied duties or obligations respecting the conduct of their affairs, which are not expressly stated herein. Neither party shall have any right or authority to assume or create any obligation or responsibility, either express or implied, on behalf of or in the name of the other party, or to bind the other party in any matter or thing whatsoever.
- J. Choice of Law/Venue. The Agreement and any documents entered into pursuant hereto shall be construed according to, and governed by, the laws of the State of New York, without application of its conflict of law provisions which would require the application of the laws of another jurisdiction. The Licensee hereby consents to the non-exclusive jurisdiction of courts situated in New York in any action arising under this Agreement
- K. Copyrighted Works. Except for the specific rights granted herein, all right, title and interest, including copyrights to the Licensed Content, are owned exclusively by Cengage and its licensors. All rights in respect thereof are reserved to Cengage and such licensors. Through this Agreement the Licensee obtains certain limited rights to the Licensed Content, but Licensee does not obtain or own any rights in the copyrights or any other intellectual property rights that may be associated with such Licensed Content. All such copyrights and intellectual property rights remain the property of Cengage and its licensors.
- L. Confidentiality. The Licensee shall exercise due diligence to maintain the provisions of this Agreement and all of Cengage's confidential and proprietary information disclosed to the Licensee in confidence to the extent permitted by laws and regulations regulating such provisions and information, and shall use the Information solely in connection with the purposes of this Agreement. "Due diligence" shall mean at least the same precautions and standard of care the Licensee would use to safeguard its own confidential and proprietary information and those of its other vendors. Notwithstanding the foregoing, the terms and conditions of this Agreement may be disclosed by the Licensee as part of normal reporting and/or evaluation procedures to those persons within the Licensee's organization who have a reasonable need to know the information and who have been informed of and agree to abide by the restrictions relating to such provisions and information described herein.
- M. Entire Agreement. This Agreement and any documentation entered into pursuant hereto constitute the entire agreement and understanding between the parties with respect to the subject matter hereof, and supersede all prior and contemporaneous agreements and understandings, whether written or oral, regarding such subject matter. There are no other understandings, agreements, representations or warranties relied upon by either party with respect to the subject matter herein, which are not included herein. This Agreement may be modified only by a writing signed by both parties

[TEXAS COLLEGE 165391]

Cengage Learning, Inc.

By: Linda Simmons-Henry

By: _____

Printed Name: Linda Simmons-Henry

Printed Name: _____

Title: Director of Library Services

Title: _____

Date: 6-11-2015

Date: _____

SCHEDULE 1
LICENSED CONTENT, FEES, SUBSCRIPTION PERIOD

Subscription Access:

Product	# of Sites	# of Users/Site	Fee
Gale US History in Context			\$4,264.48
Small Business Resource Center			\$3475.28

Subscription Access Term Dates: 05/28/15 – 05/27/16 Total Amount of Fees: \$7,739.76

Gale Virtual Reference Library Terms and Conditions

IMPORTANT-READ CAREFULLY: This End User License Agreement ("Agreement") sets forth the conditions by which The Gale Group Inc. ("Gale") will make available electronic copies of ebooks ("Product") to you (the "End User"), which Product includes Gale-owned licensed content (the "Licensed Content"), all as contained in this package and/or made available to you via this Website. BY CLICKING THE "I ACCEPT" BUTTON AND/OR OPENING THIS PACKAGE, YOU ACKNOWLEDGE THAT YOU HAVE READ ALL OF THE TERMS AND CONDITIONS, AND THAT YOU AGREE TO BE BOUND BY ITS TERMS CONDITIONS AND ALL APPLICABLE LAWS AND REGULATIONS GOVERNING THE USE OF THE LICENSED CONTENT. Should the End User have any questions/comments regarding this Agreement, please contact Gale at gale.contracting@cengage.com

1.0 SCOPE OF LICENSE

1.1 Subject to the End User's compliance with the terms and conditions of this Agreement, Gale hereby grants the End User, a nontransferable, non-exclusive, limited right to (i) access Licensed Content, and to download, display, view and print limited and/or make limited paper or electronic copies of citations, abstracts, individual full text or portions thereof, only for personal, educational, scholarly or internal non-commercial use at the authorized site or remotely by logging on to a secure network. The End User shall limit such use to the customary services provided to patrons and will not redistribute the Licensed Content or provide access to the Licensed Content to other libraries or third parties either directly or indirectly, unless authorized in advance and in writing by Gale. Downloading all or parts of the Licensed Content in a systematic or regular manner so as to create a collection of materials comprising all or part of the Licensed Content and or transmitting (including, but not limited to, by way of e-mail, facsimile or other electronic means), is strictly prohibited whether or not such material is in electronic or print form.

1.2 The End User shall not: (i) except as permitted in 1.1, reproduce, copy, modify, distribute, display, transfer, sublicense, prepare derivative work(s) based on, sell, exchange, barter or transfer, rent, lease, loan, resell, or in any other manner exploit the Product or Licensed Content; (ii) remove, obscure or alter any notice of Gale's intellectual property rights present on or in the Product or Licensed Content therein, including, but not limited to, copyright, trademark and/or patent notices; or (iii) disassemble, decompile, translate, reverse engineer or otherwise reduce the Product or Licensed Content therein; or (iv) supply or fulfill requests from other institutions or libraries, a practice commonly called Interlibrary Loan or by any other means, from the Product or Licensed Content made available through this Agreement.

1.3 The End User understands that it is purchasing a copy of the Product for use in accordance with the provisions of this Agreement. Gale also separately offers access subscriptions that provide hosting and technical services. Access subscription services enhance your use of the Product and are subject to Gale's standard subscription terms. Contact Gale with any questions regarding such separate access subscriptions.

2.0 TERMINATION

2.1 Gale may at any time (without prejudice to its other rights or remedies) immediately terminate this Agreement and/or suspend access to some or all of the Licensed Content, in the event that the End User does not comply with any of the terms and conditions of this Agreement. In the event of such termination by Gale, the End User shall certify the destruction of all copies of the Product as well as any downloaded copies of the Licensed Materials.

3.0 PROPRIETARY RIGHTS

3.1 The End User acknowledges that Gale owns all right, title and interest, including, but not limited to all copyright rights therein, in and to the Licensed Content, and that the End User shall not take any action inconsistent with such ownership. The Licensed Content is protected by U.S., Canadian and other applicable copyright laws and by international treaties, including the Berne Convention and the Universal Copyright Convention. End User is purchasing a copy of the Product for use in accordance with the provisions of this Agreement, which includes a license to the Licensed Content contained therein. Nothing contained in this Agreement shall be construed as granting the End User any ownership rights in or to the Licensed Content.

4.0 PROTECTION AND SECURITY

4.1 The End User shall use its best efforts and take all reasonable steps to safeguard its copy of the Licensed Content to ensure that no unauthorized reproduction, publication, disclosure, modification or distribution of the Licensed Content, in whole or in part, is made. To the extent that the End User becomes aware of any such unauthorized use of the Licensed Content, the End User shall immediately notify Gale. Notification of such violations may be sent to Cengage Learning, Inc., 200 First Stamford Place, Stamford, CT 06905, Attention: General Counsel.

5.0 MISUSE OF THE LICENSED PRODUCT

5.1 In the event the End User uses the Product or Licensed Content in violation of this Agreement, Gale shall be entitled to recover all costs and expenses for damages resulting from breach of this Agreement, including without limitation, reasonable attorney fees and court costs incurred.

6.0 FEDERAL GOVERNMENT CLIENTS

6.1 Except as expressly authorized by Gale, Federal Government clients obtain only the rights specified in this Agreement and no other rights. The Government acknowledges that (i) all software and related documentation incorporated in the Product and Licensed Content is existing commercial computer software within the meaning of FAR 27.405(b)(2); and (2) all other data delivered in whatever form, is limited rights data within the meaning of FAR 27.401. The restrictions in this section are acceptable as consistent with the Government's need for software and other data under this Agreement.

6.2 The text files are provided with RESTRICTED RIGHTS. Use, duplication, or disclosure by the Government is subject to restrictions as set forth in subdivision (c) (1) (ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277.7013 for DoD contracts, paragraphs (c) (1) and (2)

of the Commercial Computer Software-Restricted Rights clause in the FAR (48 CFR 52.227-19) for civilian agencies, or in other comparable agency clauses.

7.0 DISCLAIMER OF WARRANTIES AND LIABILITIES

7.2 Although Gale believes the Product and Licensed Content therein to be reliable, Gale does not guarantee or warrant (i) any information or materials contained in or produced by the Product or Licensed Content, (ii) the accuracy, completeness or reliability of the Product and Licensed Content, or (iii) that the Product and Licensed Content is free from errors or other material defects. THE PRODUCT AND LICENSED PRODUCT IS PROVIDED "AS IS," WITHOUT ANY WARRANTY OF ANY KIND AND GALE DISCLAIMS ANY AND ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY OR FITNESS OR A PARTICULAR PURPOSE. IN NO EVENT SHALL GALE BE LIABLE FOR: INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES INCLUDING FOR LOST PROFITS, LOST DATA, OR OTHERWISE. IN NO EVENT SHALL GALE'S AGGREGATE LIABILITY HEREUNDER, WHETHER ARISING IN CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE, EXCEED THE AMOUNT OF FEES PAID BY THE END USER HEREUNDER FOR THE LICENSE OF THE PRODUCT OR LICENSED CONTENT.

8.0 GENERAL

8.1 Entire Agreement . This Agreement shall constitute the entire Agreement between the Parties and supercedes all prior Agreements and understandings oral or written relating to the subject matter hereof.

8.2 Enhancements/Modifications of Licensed Content. From time to time, and in Gale's sole discretion, Gale may advise the End User of updates, upgrades, enhancements and/or improvements to the Product or Licensed Content, and may permit the End User to access and use, subject to the terms and conditions of this Agreement, such modifications, upon payment of prices as may be established by Gale.

8.3 No Export. The End User shall not transfer or export, directly or indirectly, the Product or Licensed Content in a manner that violates law.

8.4 Severability. If any provision of this Agreement is invalid, illegal, or unenforceable under any applicable statute or rule of law, the provision shall be deemed omitted to the extent that it is invalid, illegal, or unenforceable. In such a case, the remainder of the Agreement shall be construed in a manner as to give greatest effect to the original intention of the parties hereto.

8.5 Waiver. The waiver of any right or failure of either party to exercise in any respect any right provided in this Agreement in any instance shall not be deemed to be a waiver of such right in the future or a waiver of any other right under this Agreement.

8.6 Choice of Law/Venue. This Agreement shall be interpreted, construed, and governed by and in accordance with the laws of the State of New York, applicable to contracts executed and to be wholly preformed therein, without regard to its principles governing conflicts of law. Each party agrees that any proceeding arising out of or relating to this Agreement or the breach or

threatened breach of this Agreement may be commenced and prosecuted in a court in the State and County of New York. Each party consents and submits to the non-exclusive personal jurisdiction of any court in the State and County of New York in respect of any such proceeding.

8.7 Acknowledgment. By opening this package and/or by accessing the Licensed Content on this Website, THE END USER ACKNOWLEDGES THAT IT HAS READ THIS AGREEMENT, UNDERSTANDS IT, AND AGREES TO BE BOUND BY ITS TERMS AND CONDITIONS. IF YOU DO NOT ACCEPT THESE TERMS AND CONDITIONS, YOU MUST NOT ACCESS THE PRODUCT OR LICENSED CONTENT AND RETURN THE LICENSED PRODUCT TO GALE (WITHIN 30 CALENDAR DAYS OF THE END USER'S PURCHASE) WITH PROOF OF PAYMENT ACCEPTABLE TO GALE, FOR A CREDIT OR A REFUND.

TSLAC # 300-13-8008

May 13, 2013

Russlene Waukechon, Database Coordinator, Library Resource Sharing
Texas State Library & Archives Commission
Lorenzo de Zavala State Archives and Library Building Capitol Complex
1201 Brazos Street
Austin, TX 78701
RE: Account s8961645

Dear Russlene,

We very much appreciate your selection of **EBSCO Publishing's** online databases for **Texas State Library & Archives Commission** for all **public and academic** libraries in Texas. Your databases are scheduled to begin on **7/1/13**.

The products and pricing for your **2013-2014** subscription are detailed below.

Please indicate your acceptance and approval regarding the terms of your renewal by signing and returning this letter. Upon signing, the terms and conditions of your existing license agreement will remain in full force and effect.

Please sign and date the signature line below and return to:
EBSCO Publishing
Attn: Dana Beauvais
Senior Account Executive
10 Estes Street
Ipswich, MA 01938

Or you may also return this via FAX to the following number 1-978-356-5640.

Product	# of Users
Academic Search Complete	UNLIMITED
Agricola	UNLIMITED
Alt Health Watch	UNLIMITED
Bibliography of Native North Americans	UNLIMITED
Book Review Digest Plus (H.W. Wilson)	UNLIMITED
Business Abstracts with Full Text (H.W. Wilson)	UNLIMITED
Business Source Complete	UNLIMITED
Computer Source	UNLIMITED
Economia y Negocios	UNLIMITED
Encyclopedia of Animals	UNLIMITED

ERIC	UNLIMITED
Essay & General Literature Index (H.W. Wilson)	UNLIMITED
Fuente Academica	UNLIMITED
Funk & Wagnall's New Encyclopedia	UNLIMITED
Health Source: Consumer Edition	UNLIMITED
Health Source: Nursing/Academic	UNLIMITED
Hobbies & Crafts Reference Center	UNLIMITED
Home Improvement Reference Center	UNLIMITED
Humanities Full Text (H.W. Wilson)	UNLIMITED
Information Science & Technology Abstracts	UNLIMITED
Internet & Personal Computing Abstracts	UNLIMITED
Legal Collection	UNLIMITED
LISTA (Library Information Science & Technology Abstracts)	UNLIMITED
Literary Reference Center	UNLIMITED
MAS Ultra: School Edition	UNLIMITED
MasterFILE Premier	UNLIMITED
MedicLatina	UNLIMITED
MEDLINE with Mesh	UNLIMITED
Middle Search Plus	UNLIMITED
Military & Government Collection	UNLIMITED
Natural & Alternative Treatments	UNLIMITED
Newspaper Source	UNLIMITED
Play Index, The (H.W. Wilson)	UNLIMITED
Primary Search	UNLIMITED
Professional Development Collection	UNLIMITED
Psychology & Behavioral Sciences Collection	UNLIMITED
Regional Business News	UNLIMITED
Religion & Philosophy Collection	UNLIMITED
Salud en Espanol	UNLIMITED
Science & Technology Collection	UNLIMITED
Serials Directory	UNLIMITED
Short Story Index (H.W. Wilson)	UNLIMITED
Small Business Reference Center	UNLIMITED
Small Engine Repair Reference Center	UNLIMITED
Teacher Reference Center	UNLIMITED
Texas Reference Center	UNLIMITED
TOPICsearch	UNLIMITED
Vocational & Career Collection	UNLIMITED
World History Collection	UNLIMITED

Total Subscription Amount for Public and Academic Libraries: \$ 4,189,400.

Subscription Term Dates: 7/1/2013 – 6/30/2014
Payment terms: Net 60 days

Texas State Library and Archives Commission

A-13
Authorized Signature for EBSCO Publishing

Gary C. Balentine
Name (please print or type)

VP of Sales
Title

5-23-13
Date

Donna Osborne
Authorized Signature for Institute

Donna Osborne
Name (please print or type)

Chief Fiscal Officer
Title

5/21/13
Date

CTPM

Donna Osborne
Chief Financial Officer

Division Director

Russell Wankel 5/21/2013
Contract Manager

We appreciate your business and look forward to serving your libraries in the coming year.

Please let me know if you have any questions about this renewal proposal or require any further information.

Yours sincerely,
Dana Beauvais
Senior Account Executive
EBSCO Publishing
Phone: 800-653-2726 Ext. 2392
Email: DBeauvais@ebSCOhost.com

TEXAS STATE LIBRARY AND ARCHIVES COMMISSION

Contract for Services

Contract #: 306-13-8008

This Contract is entered into by and between the Texas State Library and Archives Commission (TSLAC) and EBSCO Industries, Inc., pursuant to the authority contracted and in compliance with the provisions of the Texas Government Code Chapter 441 and Chapter 791.

I. CONTRACTING PARTIES

The Receiving Agency: Texas State Library and Archives Commission (TSLAC)

The Performing Vendor: EBSCO Industries, Inc.

II. STATEMENT OF SERVICES TO BE PERFORMED

Services performed will be per the specifications outlines in RFO#: 306-12-8354 (Attachment A), EBSCO's proposal (Attachment B), EBSCO's Best and Final Offer (Attachment C), which supersedes what is listed in the Cost Section of Attachment B, EBSCO Publishing License Agreement (Attachment D), and TSLAC's Terms and Conditions, which supersede those listed within Attachment A (Attachment E).

III. TERM OF CONTRACT

The term of service will begin July 1, 2013 and will conclude no later than June 30, 2014, unless otherwise terminated earlier by either party. Contract may be renewed for subsequent one-year terms beginning July 1, 2014 through June 30, 2018 at the sole discretion of the TSLAC.

IV. SOURCE OF FUNDS

A breakdown of the funding is provided below:

- * Percentage of total costs of the program which will be financed with Federal money: 25%
- * Dollar amount of Federal funds for the project: \$1,047,350.00
- * Percentage and dollar amount of total costs of the project that will be financed with non-government sources: 75% & \$3,142,050.00

V. OPTIONS

- a. TSLAC reserves the right to negotiate pricing for the premier or elite version of the database package offered in the BAFO for the life of the contract.
- b. Should TSLAC be unable to fund the database package in the BAFO, libraries will pay no more than the FTE and Population Based Pricing listing in Attachment C for the life of the contract. This may be negotiated if utilized.
- c. Affiliate pricing will be negotiated on a case-by-case basis.

TEXAS STATE LIBRARY AND ARCHIVES COMMISSION
Contract for Services
Contract #: 306-13-8008

VI. PAYMENT FOR SERVICES

The Receiving Agency shall timely reimburse the Performing Vendor based upon receipt of itemized invoices submitted by the Performing Vendor in accordance with the Texas Prompt Payment Act. Reimbursements shall be made by the Receiving Agency's issuance of state warrants for payment to the Performing Vendor.

All reimbursements must be drawn on the appropriation item(s) or account(s) of the Receiving Agency from which like expenditures would normally be paid, based upon vouchers drawn by the Performing Vendor payable to Receiving Agency within thirty (30) days of receipt of invoices.

Invoices must contain the Vendor name, Vendor Identification Number (VIN) or Texas Identification Number (TIN), remittance address (city, state, zip code), telephone numbers, TSLACS full name, delivery address, the tracking number, a full description of items purchased or dates of service, unit numbers corresponding to the deliverables listed in the Contract, and total dollar amount.

Please place the following tracking number on the invoice for the time period specified. Tracking numbers for remaining terms will be assigned in future renewal letters.

July 1, 2013 – June 30, 2014 - Tracking Number: 306-13-8008

Invoices for services must contain the Receiving Agency's tracking number and be submitted to the following address:

*Texas State Library and Archives Commission
Accounting Department
P O Box 12516
Austin, Texas 78711*

OR

Invoices.accounting@tsl.state.tx.us

Vendor must submit invoices for all items delivered to and accepted by the Receiving Agency.

TEXAS STATE LIBRARY AND ARCHIVES COMMISSION
Contract for Services
Contract #: 306-13-8008

VII. CONTRACT AMOUNT

The total amount for July 1, 2013 – June 30, 2014 shall not exceed \$4,189,400.00 without prior approval from the Receiving Agency's Purchasing Department. Renewal amounts will not increase more than 3.5% each subsequent year for the period of FY14-FY18.

TSLAC will pay no more than the amounts listed below should TSLAC exercise the right to renew.

7/1/14-6/30/15	\$4,336,029.00
7/1/15-6/30/16	\$4,487,790.02
7/1/16-6/30/17	\$4,644,862.67
7/1/17-6/30/18	\$4,807,432.86

This Contract is subject to the availability of funds and may be cancelled with no additional cost to the agency if appropriates become unavailable. If this contract is cancelled due to the unavailability of appropriations, the agency will only pay for services that have already been rendered up to the date of cancellation.

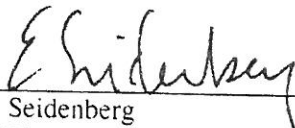
- VIII. TERMS AND CONDITIONS** are those listed in Attachment E and the LSTA Terms and Conditions listed in Attachment A, which is made a part of this Contract for all purposes. The Texas State Library and Archives Commission reserves the right to amend and or add to the terms and conditions for future fiscal years. The Performing Vendor will be made aware of the terms and conditions that have been amended/and or added at the time of renewal.

TEXAS STATE LIBRARY AND ARCHIVES COMMISSION
Contract for Services
Contract #: 306-13-8008

THE UNDERSIGNED RECEIVING AGENCY Hereby certifies that: (1) services specified above are necessary and essential for activities that are properly within the statutory functions and programs of the affected agencies of State Government; (2) the services, supplies or materials contracted for are not required by Section 21, Article 16, of the Constitution of Texas to be supplied under contract given to the lowest bidder.

RECEIVING AGENCY

Texas State Library and Archives Commission
1201 Brazos Street
Austin, Texas 78701




Edward Seidenberg
Deputy Director

08-30-12

Date

PERFORMING VENDOR

EBSCO Industries, Inc.
10 Estes Street
Ipswich, Massachusetts 01938

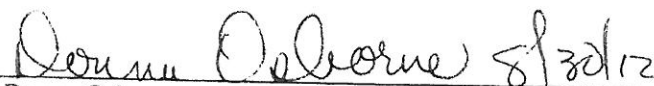


Brian Duncan
Senior Vice President of Sales US and
Canada

09/05/12


Date

Approved:



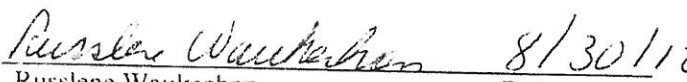
Donna Osborne
Chief Fiscal Officer

Date



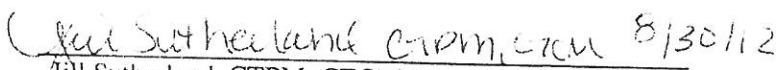
Deborah Littrell
Director, Library Development and Networking

Date



Russlene Waukechon
Contract Manager

Date



Jin Sutherland, CTPM, CTCM
Senior Purchaser

Date

Attachment 3.8.1-B: Samples of Surveys by Faculty and Students

TEXAS COLLEGE DOMINION ROBERT GLASS LIBRARY

USER SATISFACTION SURVEY FOR STUDENTS

Summer 2015

In order to measure our effectiveness in the Library, the D.R. Glass Library staff wants to find out how well we are serving you. This information will help us offer you the kind of services that will best meet your research needs. Please take a few minutes to complete this brief survey.

Please circle the appropriate answer.

Library Accessibility and Arrangement

(1) How accessible are the materials in the Glass Library?

- a. Poor
- b. Average
- ☒ c. Good
- d. Excellent

(2) Is the Library conducive to your research needs?

- a. Poor
- b. Average
- ☒ c. Good
- d. Excellent

Demographic Information

(3) Which of the following best describes you?

- ☒ a. Freshman
- b. Sophomore
- c. Junior
- d. Senior
- e. Other

(4) What is your gender?

- ☒ a. Male
- b. B. Female

(5) What best represents your Division?

- a. Business and Social Science
- b. Natural Science, Computational Science and Math
- c. Humanities and General Studies
- ☒ d. Education

(6) Are You (check one category)

- ☒ a. Full Time

- b. Part Time

Library Use and Evaluation

(7) What areas of the Library did you use or visit today? (Please check all that applies)

- ☒ a. Circulation Desk
- b. Periodical Section
- ☒ c. Reference Desk
- d. Study Rooms
- e. Book Stacks
- ☒ f. Online Catalog/Database
- ☒ g. Kiosk Services
- h. Audio-Visual equipment

(8) What did you do in the Library? (Please Check all that applies)

- a. Asked for assistance
- ☒ b. Looked for Library Materials(Here and at other facilities)
- c. Used the Computers
- d. Studied individually
- ☒ e. Studied in a group
- f. Met Friends/group
- g. Printed from the computer
- h. Checked-out/returned books
- i. Made photocopies

(9) How would you rate the Library on the following:

- a. Access to Computers
 - 1. Excellent
 - 2. Fair
 - 3. Poor
 - ☒ 4. Not Applicable
- b. Quality of Assistance
 - ☒ 1. Excellent
 - 2. Fair
 - 3. Poor
 - 4. Not Applicable
- c. Access to the online resources
 - 1. Excellent
 - ☒ 2. Fair
 - 3. Poor
 - 4. Not Applicable
- d. Quality of Online Databases
 - ☒ 1. Excellent
 - 2. Fair
 - 3. Poor
 - 4. Not Applicable
- e. Print Books Collection
 - 1. Excellent
 - ☒ 2. Fair
 - 3. Poor

4. Not Applicable
- f. Do the Library's current hours meet your academic needs?
- 1. Yes
 - 2. Somewhat
 - 3. Barely
 - 4. Not at all

Would you like to make a comment about the hours?

(10) Does the Library provide adequate instructions in the use of Library resources and Materials?

- 1. Poor
- 2. Average
- 3. Good
- 4. Excellent

(11) Overall Rating

- 1. Poor
- 2. Average
- 3. Good
- 4. Excellent

(12) Comment on Texas College Library services, collections and spaces. Please include here comments on areas which we are doing well and areas for improvement.

1. Services:

2. Collections: Good

3. Buildings/Spaces: lot of room.

4. Physical and Remote Database Access:

TEXAS COLLEGE DOMINION ROBERT GLASS LIBRARY

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- a. Poor
- b. Average
- c. Good
- ☒ d. Excellent

(2) Is the Library conducive to your research needs?

- a. Poor
- b. Average
- c. Good
- ☒ d. Excellent

Demographic Information

(3) Which of the following best describes you?

- ☒ a. Freshman
- b. Sophomore
- c. Junior
- d. Senior
- e. Other

(4) What is your gender?

- a. Male
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(6) Are You (check one category)

- ☒ a. Full Time

- b. Part Time

Library Use and Evaluation

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- d. Quality of Online Databases
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 - 2. Fair
 - 3. Poor
 - 4. Not Applicable
- e. Print Books Collection
 - ☒ 1. Excellent
 - 2. Fair
 - 3. Poor

4. Not Applicable
- f. Do the Library's current hours meet your academic needs?

- ☒ 1. Yes
2. Somewhat
3. Barely
4. Not at all

Would you like to make a comment about the hours?

(10) Does the Library provide adequate instructions in the use of Library resources and Materials?

1. Poor
2. Average
3. Good
- ☒ 4. Excellent

(11) Overall Rating

1. Poor
2. Average
3. Good
- ☒ 4. Excellent

(12) Comment on Texas College Library services, collections and spaces. Please include here comments on areas which we are doing well and areas for improvement.

1. Services:

2. Collections:

3. Buildings/Spaces:

4. Physical and Remote Database Access: *Good Selection*

TEXAS COLLEGE DOMINION ROBERT GLASS LIBRARY

USER SATISFACTION SURVEY FOR STUDENTS

SUMMER 2015

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Library Tour/Information Literacy Search

Date 6-22-2015

Director-Linda Simmons-Henry

Please circle the appropriate answer:

The overall quality of the session was good.

- ☒ a. Strongly Agree
- b. Agree
- c. Neutral
- d. Disagree
- e. Strongly Disagree
- f. Not Applicable

The style and delivery methods were effective.

- a. Strongly Agree
- ☒ b. Agree
- c. Neutral
- d. Disagree
- e. Strongly Disagree
- f. Not Applicable

This session was helpful to me.

- ☒ a. Strongly Agree
- b. Agree
- c. Neutral
- d. Disagree
- e. Strongly Disagree
- f. Not Applicable

There was adequate time allotted for presentation.

- a. Strongly Agree
- ☒ b. Agree
- c. Neutral
- d. Disagree
- e. Strongly Disagree
- f. Not Applicable

The presenter(s) allowed adequate time for discussion.

- ☒ a. Strongly Agree
- b. Agree
- c. Disagree
- d. Strongly Disagree
- e. Not Applicable
- f. Not Applicable

COMMENTS:

Provide suggestions for improving the session and overall meeting.

N/A

Overall Great Tour

TEXAS COLLEGE DOMINION ROBERT GLASS LIBRARY

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SUMMER 2015

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- ☐ c. Neutral
- ☐ d. Disagree
- ☐ e. Strongly Disagree
- ☐ f. Not Applicable

The style and delivery methods were effective.

- ☒ a. Strongly Agree
- ☐ b. Agree
- ☐ c. Neutral
- ☐ d. Disagree
- ☐ e. Strongly Disagree
- ☐ f. Not Applicable

This session was helpful to me.

- ☒ a. Strongly Agree
- ☒ b. Agree
- ☐ c. Neutral
- ☐ d. Disagree
- ☐ e. Strongly Disagree
- ☐ f. Not Applicable

There was adequate time allotted for presentation.

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- ☒ b. Agree
- c. Neutral
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- e. Strongly Disagree
- f. Not Applicable

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- ☒ a. Strongly Agree
- b. Agree
- c. Disagree
- d. Strongly Disagree
- e. Not Applicable
- f. Not Applicable

COMMENTS:

Provide suggestions for improving the session and overall meeting.

TEXAS COLLEGE DOMINION ROBERT GLASS LIBRARY

USER SATISFACTION SURVEY FOR STUDENTS

SUMMER 2015

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- b. Agree
- c. Neutral
- d. Disagree
- e. Strongly Disagree
- f. Not Applicable

This session was helpful to me.

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- b. Agree
- c. Neutral
- d. Disagree
- e. Strongly Disagree
- f. Not Applicable

There was adequate time allotted for presentation.

- ☒ a. Strongly Agree
- ☐ b. Agree
- ☐ c. Neutral
- ☐ d. Disagree
- ☐ e. Strongly Disagree
- ☐ f. Not Applicable

The presenter(s) allowed adequate time for discussion.

- ☒ a. Strongly Agree
- ☐ b. Agree
- ☐ c. Disagree
- ☐ d. Strongly Disagree
- ☐ e. Not Applicable
- ☐ f. Not Applicable

COMMENTS:

Provide suggestions for improving the session and overall meeting.

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Date 6-22-2015

Director-Linda Simmons-Henry

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- b. Agree
- c. Neutral
- d. Disagree
- e. Strongly Disagree
- f. Not Applicable

The style and delivery methods were effective.

- a. Strongly Agree
- ☒ Agree
- c. Neutral
- d. Disagree
- e. Strongly Disagree
- f. Not Applicable

This session was helpful to me.

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- b. Agree
- c. Neutral
- d. Disagree
- e. Strongly Disagree
- f. Not Applicable

There was adequate time allotted for presentation.

- ☐ Strongly Agree
- b. Agree
- c. Neutral
- d. Disagree
- e. Strongly Disagree
- f. Not Applicable

The presenter(s) allowed adequate time for discussion.

- ☐ Strongly Agree
- b. Agree
- c. Disagree
- d. Strongly Disagree
- e. Not Applicable
- f. Not Applicable

COMMENTS:

Provide suggestions for improving the session and overall meeting.

TEXAS COLLEGE DOMINION ROBERT GLASS LIBRARY

USER SATISFACTION SURVEY FOR FACULTY/STAFF MEMBERS

Summer 2015

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Please circle the appropriate answer.

Demographic Information

(1) Which Areas Do You Teach?

- a. Business and Social science
- b. Natural Science, Computational Science and Math
- ☒ c. Humanities and General Studies
- d. Education
- e. Not Applicable

(2) Are You?

- ☒ a. Full-time
- b. Part-time

Library Services for Use and Evaluation

(3) How often do you visit or use the library physically?

- a. This is my first time
- b. Quarterly
- c. Monthly
- ☒ d. Weekly
- ☒ e. Two to Three times a week
- f. Never

(4) Does the Library provide adequate resources and materials for your classroom assignments?

- a. Poor
- ☒ b. Average
- c. Good
- d. Excellent

(5) Are the Library hours adequate to meet your needs?

- a. Poor
- ☒ b. Average
- c. Good
- d. Excellent

Library Resources

(6) Does the Library provide the selection of resources that best meet your research needs?

- a. Poor
- ☒ b. Average
- c. Good
- d. Excellent

(7) Does the Library meet your needs in the selection of media resources?

- ☒ a. Poor
- b. Average
- c. Good
- d. Excellent

(8) What are the most effective ways to inform you about the Library resources and services?

- ☒ a. Library Website
- b. Reference Librarians
- c. Library Liaisons
- d. E-mails

(9) Does the selection of periodicals meet your research needs?

- a. Poor
- ☒ b. Average
- c. Good
- d. Excellent

Library Staff

(10) Is the staff adequate in assisting you in the location of library materials here and at other facilities?

- a. Poor
- b. Average
- ☒ c. Good
- d. Excellent

(11) Is the number and availability of the staff adequate?

- a. Poor
- ☒ b. Average
- c. Good
- d. Excellent

(12) Overall Rating

- a. Poor
- b. Average
- c. Good
- d. Excellent

(13) Comment on the Texas College Library services, collections and spaces. Please include comments on areas in which we are doing well and areas for improvement.

Services

Collections

Buildings/Spaces

Physical and Remote Database Access

✓

TEXAS COLLEGE DOMINION ROBERT GLASS LIBRARY

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Library Accessibility and Arrangement

(1) How accessible are the materials in the Glass Library?

- a. Poor
- b. Average
- c. Good
- ☒ d. Excellent

(2) Is the Library conducive to your research needs?

- a. Poor
- b. Average
- c. Good
- ☒ d. Excellent

Demographic Information

(3) Which of the following best describes you?

- a. Freshman
- ☒ b. Sophomore
- c. Junior
- d. Senior
- e. Other

(4) What is your gender?

- ☒ a. Male
- b. B. Female

(5) What best represents your Division?

- ☒ a. Business and Social Science
- b. Natural Science, Computational Science and Math
- c. Humanities and General Studies
- d. Education

(6) Are You (check one category)

- ☒ a. Full Time

- b. Part Time

Library Use and Evaluation

(7) What areas of the Library did you use or visit today? (Please check all that applies)

- ☒ a. Circulation Desk
- b. Periodical Section
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- e. Book Stacks
- f. Online Catalog/Database
- g. Kiosk Services
- h. Audio-Visual equipment

(8) What did you do in the Library? (Please Check all that applies)

- a. Asked for assistance
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- ☒ c. Used the Computers
- d. Studied individually
- e. Studied in a group
- f. Met Friends/group
- g. Printed from the computer
- h. Checked-out/returned books
- i. Made photocopies

(9) How would you rate the Library on the following:

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 - 1. Excellent
 - ☒ 2. Fair
 - 3. Poor
 - 4. Not Applicable
- b. Quality of Assistance
 - 1. Excellent
 - ☒ 2. Fair
 - 3. Poor
 - 4. Not Applicable
- c. Access to the online resources
 - 1. Excellent
 - ☒ 2. Fair
 - 3. Poor
 - 4. Not Applicable
- d. Quality of Online Databases
 - ☒ 1. Excellent
 - 2. Fair
 - 3. Poor
 - 4. Not Applicable
- e. Print Books Collection
 - ☒ 1. Excellent
 - 2. Fair
 - 3. Poor

4. Not Applicable
- f. Do the Library's current hours meet your academic needs?
1. Yes
 - ☒ 2. Somewhat
 3. Barely
 4. Not at all

Would you like to make a comment about the hours?

(10) Does the Library provide adequate instructions in the use of Library resources and Materials?

1. Poor
2. Average
- ☒ 3. Good
4. Excellent

(11) Overall Rating

1. Poor
2. Average
- ☒ 3. Good
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(12) Comment on Texas College Library services, collections and spaces. Please include here comments on areas which we are doing well and areas for improvement.

1. Services:

Like The changes in library

2. Collections:

3. Buildings/Spaces:

P/R

4. Physical and Remote Database Access:

TEXAS COLLEGE DOMINION ROBERT GLASS LIBRARY

USER SATISFACTION SURVEY FOR STUDENTS

Summer 2015

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- ☒ c. Good
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Demographic Information

(3) Which of the following best describes you?

- ☒ a. Freshman
- b. Sophomore
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- e. Other

(4) What is your gender?

- a. Male
- ☒ b. Female

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- ☒ a. Business and Social Science
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(6) Are You (check one category)

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Library Use and Evaluation

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 - ☐ 3. Poor
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- e. Print Books Collection
 - ☒ 1. Excellent
 - ☐ 2. Fair
 - ☐ 3. Poor

4. Not Applicable

f. Do the Library's current hours meet your academic needs?

☒ 1. Yes

☐ 2. Somewhat

☐ 3. Barely

☐ 4. Not at all

Would you like to make a comment about the hours?

(10) Does the Library provide adequate instructions in the use of Library resources and Materials?

☐ 1. Poor

☐ 2. Average

☒ 3. Good

☐ 4. Excellent

(11) Overall Rating

☐ 1. Poor

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☐ 3. Good

☒ 4. Excellent

(12) Comment on Texas College Library services, collections and spaces. Please include here comments on areas which we are doing well and areas for improvement.

1. Services:

2. Collections:

3. Buildings/Spaces:

4. Physical and Remote Database Access:

TEXAS COLLEGE DOMINION ROBERT GLASS LIBRARY

LIBRARY TOUR/INFORMATION LITERACY SESSION

SUMMER 2015

FACULTY

6-22-2015

DIRECTOR: LINDA SIMMONS- HENRY

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Please circle the appropriate answer:

The overall quality of the session was good.

- ☒ a. Strongly Agree
- b. Agree
- c. Neutral
- d. Disagree
- e. Strongly Disagree
- f. Not Applicable

The style and delivery methods were effective.

- ☒ a. Strongly Agree
- b. Agree
- c. Neutral
- d. Disagree
- e. Strongly Disagree
- f. Not Applicable

This session was helpful to me.

- ☒ a. Strongly Agree
- b. Agree
- c. Neutral
- d. Disagree
- e. Strongly Disagree
- f. Not Applicable

There was adequate time allotted for presentation.

- a. Strongly Agree
- b. Agree
- ☒ c. Neutral
- d. Disagree
- e. Strongly Disagree
- f. Not Applicable

The presenter(s) allowed adequate time for discussion.

- a. Strongly Agree
- ☒ b. Agree
- c. Neutral
- d. Disagree
- e. Strongly Disagree
- f. Not Applicable

As a faculty member I will incorporate the various library resources in my classroom presentations and/ or assignments.

- ☒ a. Strongly Agree
- b. Agree
- c. Neutral
- d. Disagree
- e. Strongly Disagree
- f. Not Applicable

COMMENTS:

Provide suggestions for improving the session and overall meeting.

Great job.

TEXAS COLLEGE DOMINION ROBERT GLASS LIBRARY

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6-22-2015

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This session was helpful to me.

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There was adequate time allotted for presentation.

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- ☒ a. Strongly Agree
- b. Agree
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COMMENTS:

Provide suggestions for improving the session and overall meeting.

Excited about the new library!

TEXAS COLLEGE DOMINION ROBERT GLASS LIBRARY

LIBRARY TOUR/INFORMATION LITERACY SESSION

SUMMER 2015

FACULTY

6-22-2015

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This session was helpful to me.

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- c. Neutral
- ☒ d. Disagree
- e. Strongly Disagree
- f. Not Applicable

The presenter(s) allowed adequate time for discussion.

- a. Strongly Agree
- b. Agree
- c. Neutral
- ☒ d. Disagree
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COMMENTS:

Provide suggestions for improving the session and overall meeting.

More time -
Demonstration

TEXAS COLLEGE DOMINION ROBERT GLASS LIBRARY

LIBRARY TOUR/INFORMATION LITERACY SESSION

SUMMER 2015

FACULTY

6-22-2015

DIRECTOR: LINDA SIMMONS- HENRY

In order to measure our effectiveness in the Library the D.R. Glass Library staff wants to find out how well we are serving you. This information will help us offer you the kind of services that will best meet your research needs. Please take a few minutes to complete this brief survey

Please circle the appropriate answer:

The overall quality of the session was good.

- ☒ a. Strongly Agree
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- c. Neutral
- d. Disagree
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The style and delivery methods were effective.

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