3.4.12 The institution's use of technology enhances student learning and is appropriate for meeting the objectives of its programs. Students have access to and training in the use of technology. (Technology use)

#### Off-site Committee's Response

Texas College provides a technology infrastructure for campus-wide access running a Jenzabar multi-use software platform, Microsoft applications, telephone technology accompanied with training available to students and faculty. Assigned staff and faculty provide for professional development to faculty and students. Twenty-five classrooms include SMART boards with internet access for multiple uses. Many other classrooms have use of overhead projectors. Evidence for how these tools enhance student learning in and out of the classroom is absent. Evidence for assessing its efficacy in classroom use and for ongoing relevant student learning is absent.

#### Institution's Response

The Off-site Committee agreed that the College demonstrated it has a technology infrastructure campus-wide. The Committee also agreed that the institution demonstrated that faculty and staff were available to provide assistance that enhances student learning. The Committee however reported that evidence was absent as to how the [technology] tools enhance student learning in- and out-of-the classroom.

All students are provided technology training. Students who enter as freshman are provided such training through the general education required course Computer Literacy (COSC 1330). Students who transfer to the College who have not had the course or its equivalent are directed to complete it. The Computer Literacy course introduces students to an extensive understanding of technology and the application of its use. The course content includes analysis of computer hardware components; system software; applications of software; data base manipulation; Office 2010; communications and networking; information systems; computer programming; as well as the ethical and social issues of computing. There are no perquisites for the course and it is required of all majors.

Beyond the course, the Information Technology Department provides students training. During the students' orientation period, they are introduced to how to use the College's portal for receipt of their e-mails and emergency notices, as well as how to use technology as an academic support for research, remediation and functional purposes; they are also informed about various software available to them and the location of computer laboratories at the campus. Further, the course Information Literacy, taught by the Library director, introduces students to technology and data bases that are available to students for research and academic use.

The faculty and staff are also provided training in technology. The training of faculty and staffs is generally done by the Information Technology staffs who keep them apprised of system updates when they occur. Faculty and staff may also have individual or group technology training when needed. Examples of faculty training include (but is not limited to) SMART board usage, portal usage, software usage, and functionality of technology. Staff training may be the same as faculty, but generally focuses on management system use and new technologies that compliment Jenzabar (the College's management system). Attachment 3.4.12-A – Sign-in forms for technology training and evaluations of the technology training process).

An example of technology as an enhancement to student learning can be found in its use as a remedial support. Students who need developmental work have access via the labs to conduct individualized and self-paced remedial study and/or group study. Tutorials are also provided through the software technology component. Through the use of Skills Tutor, which is a part of the college's technology platform, it has been determined that student learning has been enhanced. More specifically, pre- and post-test results over a five-year period from January 2000 to June 2015 showed improvements in nine subject areas and a more recent annual period of August 2014 to June 2015, showed improvements in four subject areas following intervention and tutorial supports with the use of technology. These improvements were evident in the subjects of Language Arts, Writing, Basic Mathematics, Intermediate Mathematics, Science I, Science II, Algebra and Reading. Attachment 3.4.12-B is evidence of results from the use of Skills Tutor. The demonstration of improvements offers an assessment of efficacy in the classroom as ongoing support in addressing student learning.

The technology provided by the institution is used as a supplement and as well as a learning tool in the educational process. Technology provides "open boundaries" for students when doing research and study, while simultaneously assisting students' development with critical thinking and basic skills development (which is achieved in the use of technology for reading and writing processes). And, because education does not stop at the end of the class/school day; technology provides a way of remaining connected with faculty and student peers.

The College has 17 computer laboratories that students' have access to conduct individual and group research/study. Laboratories are located in the residence halls, Student Center, Library, and classroom buildings. Some faculty use inquiry-based projects as a way to help students learn rather than memorize. Inquiry-base projects using computers assist with students' critical thinking, problem-solving and learning team work (all of which are needed for the classroom and the world of work).

Additionally, students have access to Wi-Fi throughout the campus, thus being able to stay connected to the learning process. Wi-Fi also allows students to stay

connected to their respective faculty who sometimes communicate with them by sharing supplemental class assignments.

Additionally, the majority of the classrooms have Smart Board Technology, projectors and emergency alert systems. Many of the Division of Education classrooms also have use of Elmo's (learning tool that assists in the delivery of "constructivism" theory. The Education Division also uses "T-Cert" and "Certified teacher"; both are on-line tutorial aids that have assisted with the teaching and professional development of education majors for the licensure examination.

Students have access to other software packages to assist with classroom work and in-class presentations such as power point, excel spreadsheets, and SPSS. Also, LCD projectors are tools that we used in the classroom setting for presentations and lectures. We have documented that student learning is enhanced as a result of the use of technology. Following are examples of specific areas of technological use.

The D.R. Glass Library: The Library offers a variety of resources for new and transfer students. The Library staffs serve to promote research readiness and assist students with the shifting academic demands of upper division course work such as research methods and writing towards a research concentration. A primary focus of the Library is to help students establish their identity as a scholar and obtain a sense of community within their chosen field(s) of study. Library services assists with helping increase students' critical inquiry skills, analysis, confidence in writing and research, problem solving abilities and ability to work collaboratively.

The Electronic Library: offers access to 63 online databases, 2,000 journals and newspapers and 122, 000 eBooks through Ebrary. It provides access to information for 175 countries in various categories, such as business, government, education, resources and other socio-economic information. The Gale Library, the U.S. History in context delivers comprehensive, contextual search results from. The Electronic Library offers:

http://www.jstor.org

http://ic.galegroup.com/ic/uhic/?p=UHIC&u=txshracd2701

http://find.galegroup.com/sbrc/start.do?prodId=SBRC&userGroupName=txshracd 2701

http://go.galegroup.com/ps/start.do?p=GVRL&u=txshracd2701

http://go.galegroup.com/ps/start.do?p=GVRL&u=txshracd2701&authCount=1

http://www.libraryoftexas.org/service-proxy/texshare/?orgid=347

http://catalog.texascollege.edu/

http://www.libraryoftexas.org/index.html?token=1431098136791

http://www.globalroadwarrior.com/

http://site.ebrary.com/lib/texascollege/home.action

Student Learning Center (SLC): The SLC is the "Testing Center" for the College. The SLC also offers free tutoring in core-level math, science, and language, by appointment and on a drop-in basis. A helpful resource for many students is the Skills Tutor. The Skills Tutor is a web-based application that is designed for the classroom or extended use. The software offers teacher-aided instructional support or can serve as a one-on-one tutorial resource with minimal guidance. Individualized instruction, diagnostic testing, prescriptive assignments and automatic reporting are incorporated as a part of this software. The SLC has become a host-site for freshman and transfer orientation sessions held throughout the year featuring testing, and course registration.

Further, the D.R. Glass building uses technology to offer research, teaching, and computing services in an integrated learning environment. Microsoft Office visual C++ 2012/2013, and other course-specific software programs are available on each of the 55 PCs, with additional resume software, on 3 multimedia PCs, Research, reference, and computing help are available in the SLC.

Use of Technology throughout the Campus Computer labs and software licensing

Computer tabs and software needsing						
Locations	Type of Lab	# of computers	Name of Lab			
Library	SLC	16				
	Sound and Listening RM	4				
	Writing labs	12				
	Student Lab	14				
	Library Kiosk	9				
MSBC	Room 115	24	Science/Math			
	Room 116	10	Writing Lab			
	Room 213	10	Science/ Math			
	Room 106	5	Biology			
Fair Hall	Student Lab	4	Student Lab			
Rose Hall	Student Lab	8	Student Lab			
Daniel Hall	Student Lab	4	Student Lab			
Glass	Room 125	20	Computer Lab			
	Teacher Education	5	Student Lab			
	Student Lab	21	Student Lab			
	Art Department	2	Student Lab			
			Student Lab			
Library Annex	Student Lab	20	Student Lab			
Enrollment Center	Financial Aid	3	Student Lab			
Choir	Choir Lab	4	Student Lab			
Total Computers		230				
Smartboards		20				

#### **Documentation:**

- Attachment 3.4.12-A: Sign-in forms for technology training and evaluations of the technology training process
- Attachment 3.4.12-B: Sample data reflecting students' use of technology for on-line tutorials

# Attachment 3.4.12-A: Sign-in Forms for Technology Training and Evaluations of the Technology Training Process

Attachment 3.4.12-A: Sign-in Forms for Technology Training and Evaluations of the Technology Training Process

Learning management System Faculty Training (Jics)

Date & Time: Monday, 9:30 a.m. - 10:30 a.m.

Location: Moody Science and Business Building, Room 213

Presenter: Yaw Labang

#### Sign-in sheet

Name (first last), Signature	22. R. Urwillen
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2. Edward J. Robinson	24 FAMPLEMORES
3. John Ross Jehnther	24. Threemoules
4. Bassey Akpan	do ad son
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8. Sonja Warrer	29. Junder Shages
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14. liftary Lloyd - Billock	
13. Joursel Smith  14. Liftany Hold-Billock  15. Phys Pott	34. Daruf W. S
16. Chris Spanow	35. Rosalen Tuso
17. Marke Hood	os. Mosnen Miller
18. Rend M. Com	
and Alasta Harris	
20. Alexei Jakhiace	
211 8: (00)	

Learning management System Faculty Training (Jics)

Date: Monday

Time: 9:30 a.m. - 10:30 a.m.

Location: Moody Science and Business Building, Room 213

Presenter: Yaw Labang

Database administrator

Texas College

903 593 8311 Ext 2302 Ylabang@texascollege.edu

#### Agenda

- 1. Introduction
- 2. Context manager
- 3. Course pages
- 4. Attendance
- 5. Collaboration
- 6. Forums
- 7. Coursemates
- 8. Chat
- 9. Course information
- 10. Main page
- 11. Syllabus
- 12. New page
- 13. Usage statistic
- 14. Coursework
- 15. Assignment
- 16. Online test format
- 17. File upload format
- 18. Basic format
- 19. Gradebook
- 20. File cabinet
- 21. Miscellaneous

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How helpful did you	ı find JICS prese	entation?			
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Advantages Disadvantages Training & Handouts,Interactiv Websites, and Lessons Online Resources	/c				5 5
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\/					
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No					
Not sure					
Instructor name:					

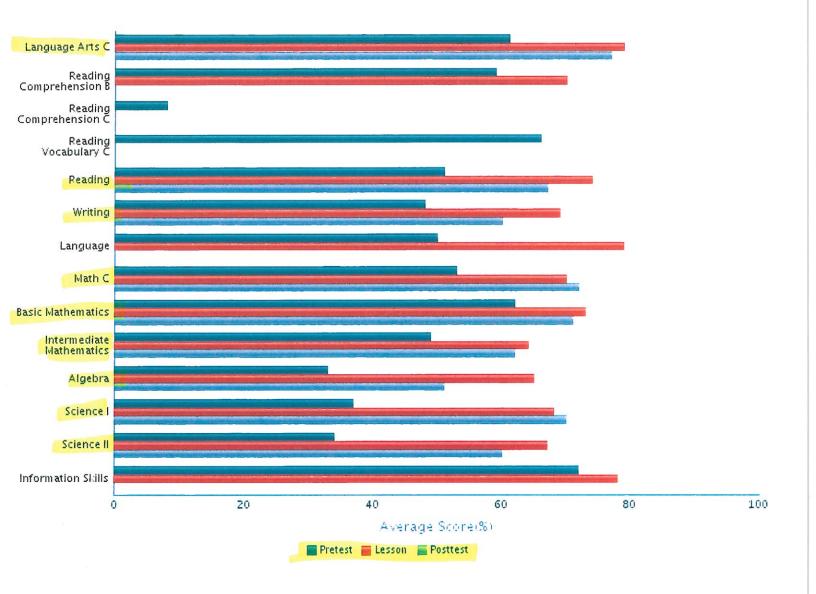
# Attachment 3.4.12-B – Sample Data Reflecting Students' Use of Technology for On-line Tutorials

#### School Profile

Site: Texas College

Period: January 1, 2000 - June 4, 2015 Between 12:00AM &11:59PM

Attachment 3.4.12-B – Sample Data Reflecting Students' Use of Technology for On-line Tutorials



#### School Profile

Site: Texas College

Period: August 1, 2014 - June 4, 2015 Between 12:00AM &11:59PM

Page 1 June 4, 2015

